
Privacy Policy

Published February 2023

Get-Go's Privacy Policy has been created because we value our users and recognise their right to keep personal information private and secure, as per the Privacy Act 2020.

This policy discloses our information gathering and dissemination practices for www.get-go.nz (including as published across desktop, mobile, tablet, apps and any subdomains) (referred to in this Privacy Statement as the "Site"). Get-Go collects Personal Information and Personal Information from site visitors for the purposes of providing services to our users, and (as described below) for the purposes of better customising our services to you.

Any Personal Information and Personal Information collected from you will be used by us in accordance with and as described in this Privacy Statement. This Privacy Statement has been prepared by The Horowhenua Company Limited (NZBN: 7074114).

Definitions

In this Privacy Statement:

- any reference to "Get-Go", "**we**", "**us**" and "**our**" includes a reference to The Horowhenua Company Limited
- "**Employer**" refers to Business Employers on Site
- "**Job Seekers**" refers to users of the Site
- "**Personal Information**" has the meaning attributed to that term in the Privacy Act 2020;
- "**Privacy Act**" means the New Zealand Privacy Act 2020;

Collecting other information on Get-Go website visitors

Get-Go collects non-Personal Information on Site visits by Users which may include, without limitation, which sections of the Site are most frequently visited, how often, and for how long. This data is always used as aggregated, non-Personal Information.

IP Addresses

Get-Go's web servers gather your IP address to assist with the diagnosis of problems or support issues with our services, and to monitor the use of our Site, including the monitoring of the location of our users.

Cookies

Get-Go uses cookies and applets to provide Users with a better browsing experience and tailor advertisements from Get-Go or from our business partners that appear, (on the Site or other websites) to your browsing preferences.

Third Party Measurement

In order to better understand our Users, Get-Go utilises third party measurement companies to assess Site and mobile Site traffic. A tracking code is used to collect the following information on the usage of the Site:

- The number of page views (or page impressions) that occur on the Site;
- The number of unique visitors to the Site;

- How long these unique visitors (on average) spend on the Site when they do visit; and
- Common entry and exit points into the Site.

This aggregated, non-Personal Information may be collated and provided to Get-Go to assist in analysing the usage of the Site. This data may be accessible by media organisations and research companies, for the purpose of conducting industry comparisons with other Internet websites.

Collecting information on Registered Users

As part of registering to receive updates with Get-Go, we collect Personal Information about your name and email address.

Communications to and from Get-Go

Get-Go may also provide you with selected information about job placement and career-related topics in email communications including in our email newsletter and all other communications channels. You agree that Get-Go may contact you about products and services that may be useful to you.

Research

Get-Go may invite you through email to participate in market or other research from time to time. This includes research about our current or potential products and services, the overall employment market and/or specific segments of the employment market (“**Research**”). You may opt out of receiving Research invitations at any time by emailing info@get-go.nz.

Contractors and Partners

Get-Go may also disclose your Personal Information to Get-Go’s service providers, contractors and partners from time to time but only for the purpose of:

- assisting us to deliver the products and services we offer to you
- enabling you to access the products or services they offer, or
- conducting Research

Third parties with whom we share your Personal Information are asked by Get-Go to comply with all relevant obligations relating to the use and disclosure of Personal Information that are outlined in the Privacy Act. Where you are asked by a third party to provide your information directly to them (for example, following a referral from Get-Go), the use of your information (personal or otherwise) by these parties partners will be governed by their own privacy policies and is not within the control of Get-Go and we cannot accept responsibility for the conduct of these entities.

Storage & Security of Personal Information

Get-Go takes all reasonable steps to ensure the security of our system and to protect your information from misuse, interference and loss as well as unauthorised access, modification or disclosure. Get-Go allows you to access your information at any time to keep it accurate and up to date. Any information which we hold for you is stored on secure servers, that are protected in controlled facilities.

In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality and privacy of any Personal Information held by Get-Go. Except in the case of breaches of our obligations under the Privacy Act to protect your Personal Information, Get-Go will not be held responsible for events arising from unauthorised access of your Personal Information.

In the event of a data breach, Get-Go is committed to complying in all respects with any requirements of the Privacy Act.

Data retention

We retain information you provide to us and which we collect about you, including Personal Information, for so long as we continue to provide services to you and specifically until such time as you request us to delete your Personal Information. To request deletion of your Personal Information, please contact info@get-go.nz.

Feedback and Complaints about privacy and the Get-Go website

Get-Go welcomes ideas and feedback about all aspects of the Site. Get-Go stores feedback that Users send to us. This feedback may be used to administer and refine the service we provide.

If you have any complaints about our dealings with your Personal Information including any breaches by us of any privacy laws or any questions regarding this Privacy Statement you are able to submit that complaint or query by contacting us at info@get-go.nz or post using the methods detailed in the “Contact Us” paragraph below. All correspondence will be followed up promptly by the Get-Go team.

Privacy & Site Changes

From time to time, Get-Go may review and update its Privacy Statement. Revised versions will be made available on the Site.

Contact Us

If you have any feedback or questions about this Privacy Statement, the practices of this Site, or your dealings with Get-Go, you can contact us in the following ways:

Email: info@get-go.nz

Post: The Horowhenua Company, PO Box 403, Levin, 5510

More Information About Privacy

For more information about privacy issues in New Zealand and protecting your privacy, visit the New Zealand Privacy Commissioner’s website.